

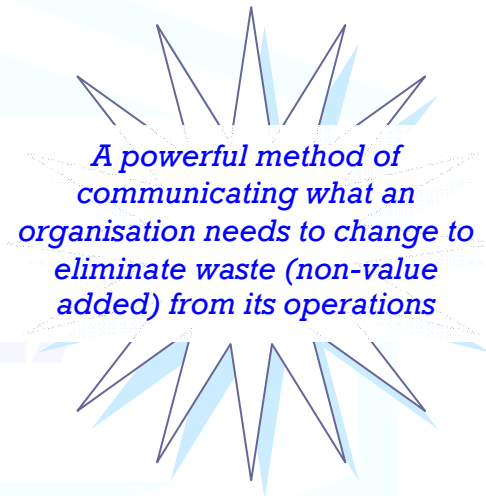
# Value Stream Mapping Course

## Suitable for

Managers and improvement team members tasked with the elimination of waste within environments as diverse as manufacturing, order processing, customer service and general administration processes.

## Content

- Value stream principles
- Value stream in relation to:
  - Lean thinking
  - Six Sigma
  - Process Re-engineering/improvement
  - 5S, 7 Wastes, etc.
- The 8 Steps
- Team member roles and responsibilities
- Value stream mapping techniques
- Time/cost graphs
- Identifying and eliminating non-value activities
- Developing the change plan



*A powerful method of communicating what an organisation needs to change to eliminate waste (non-value added) from its operations*

## Certificate

A Batalas certificate based upon continuous assessment by tutor (no formal written examination).

## Format of course

Tutor led sessions interspersed with individual and team based exercises. This course makes extensive use of a case study to help develop students' understanding and skills.

## Duration

1 day

## What to do next

For dates, venues and costs please go to our website: [www.batalas.co.uk](http://www.batalas.co.uk) or contact an advisor on 0870 750 4400.

## Associated courses

Process Improvement  
Six Sigma  
5S

Lean  
7 Wastes