

ISO 9001 Foundation Course

- IRCA Approved


Suitable for

Those wishing to understand the purpose/intent of ISO 9001, and how to interpret the requirements of the standard. This course provides valuable preparation for students who wish to attend the internal auditor course.

Updated to the 2008 revision

Content

- Quality terminology
- The ISO 9000 family of standards
- Purpose and benefits of ISO 9001
- The 8 quality management principles
- Interpreting ISO 9001 requirements
- Process based quality management systems
- Continual improvement



An excellent course for those new to quality management systems or for managers who need to know how ISO 9001 supports performance improvements

Certificate

An IRCA approved certificate for those who successfully complete all elements of the course.

Format of course

Tutor led sessions interspersed with individual and team based exercises.

Duration

1 day

What to do next

For dates, venues and costs please go to our website: www.batalas.co.uk or contact an advisor on **023 8000 9001**.

Associated courses

- ISO 9001 Internal Auditing
- ISO 9000 Lead Auditor
- Process Improvement