

ISO 9001 Advanced Auditor Course


Suitable for

Those who have some experience of auditing documented procedures for conformance to ISO 9001, but wish to add process auditing for effectiveness and improvement to their skills. Managers who wish to conduct process effectiveness and improvement audits.

Content

- Understanding ISO 9001 in 10 minutes
- Specific requirements in a little more detail
 - Preventive/corrective actions
 - Process effectiveness
 - Data analysis
 - Continual improvement
- Analysing and interpreting data
- Analysing workflow effectiveness/efficiency
- Conducting interviews with process owners
- Reporting audit findings and conclusions
- Verifying corrective/improvement actions

Updated to the 2008 revision



No 'quality speak', just a concentration on using the audit process to improve organisational performance

Certificate

A Batalas certificate for those who successfully complete all elements of the course.

Format of course

This course is biased to the development of skills in process auditing. A comprehensive case study is used to practice auditing. Continuous assessment of student performance is undertaken by the tutor.

Duration

1 day

Note

This course does not require delegates to have a detailed understanding of ISO 9001.

What to do next

For dates, venues and costs please go to our website: www.batalas.co.uk or contact an advisor on **023 8000 9001**.

Associated courses

- ISO 9000 Lead Auditor
- Process Improvement
- ISO 9001 Internal Auditor